

### THE LARGEST PRIVATELY OWNED MAINTENANCE SUPPLIER DEDICATED TO MULTIFAMILY HOUSING.

#### MULTIFAMILY INDUSTRY EXPERIENCE

- ▶ With four decades in multifamily housing, we know how to partner with owners and management companies to make MRO supplies and renovations easier.
- ▶ We are 100% focused on multifamily and stock nearly 10,000 items for repairing and maintaining apartment homes.
- ▶ Our core sales team averages 15 years of multifamily maintenance experience, many are from within Chadwell Supply.

#### LOCAL INVENTORY, LOCAL DELIVERY

- ▶ Orders are filled and delivered from a single local warehouse.
- ▶ Our fill rate is consistently over 99% because we stock the most used MRO items and work to have inventory on hand to meet needs.
- ▶ In local delivery areas, orders are delivered next day by Chadwell Supply trucks.

#### BENEFITS FOR MULTIFAMILY PROPERTIES

- ▶ **Unforgettable Service** – Across the company, team members are empowered to help you however we can, whenever we can.
- ▶ **Customized Invoicing** – Orders are summarized by category or matched to your GL codes for each item and then sub-totaled with tax for each category.
- ▶ **Multiple Ordering Options** – Order online, by phone, email or fax, third party software or ask your sales rep—whatever works best for you.
- ▶ **Online Resources** – [ChadwellSupply.com](http://ChadwellSupply.com), our mobile-friendly, easy-to-use website gives you access to your account at all times. Find products, place orders, review account information and more—all through one login.
- ▶ **Special Orders** – Our team of experienced professionals will find and order non-stock items, so your team doesn't have to spend time researching.
- ▶ **Custom Fabrication Shop** – We custom cut blinds and make window screens to meet specifications, making installation easy for on site teams.
- ▶ **Dedicated Renovation Team** – Our specialized renovations department can help plan, fulfill and execute renovations. Renovation items can be packed in *CHADPak* boxes, delivered by unit, and billed on a single invoice.
- ▶ **Training** – Chadwell University can help train and certify your staff in HVAC, Electrical, Pool, Safety Awareness and more.



Jason, Sales since 2012



Von, Driver since 2019



Rose, Customer Service since 2015



Vann, Chadwell University since 2010